

**COVID-19 Marriott Customer Letter**

Dear Randi Dixon:

We look forward to welcoming the National Association of Nutrition Professionals Annual Conference & Expo at Newport Beach Marriott Hotel & Spa.

We recognize that the novel coronavirus (COVID-19) is top of mind for many travelers. We are sharing the following information to help ensure that your attendees have the information they need to plan their stay with us and are aware of our efforts to ensure a healthy stay.

Our staff has taken proactive measures to ensure that all high contact areas are continuously cleaned, disinfected and maintained. Additional sanitation wipes are available to our guests at our front desk. We have the proper chemicals (CDC approved for combating COVID-19) that our hotel team is using to ensure that all surfaces are disinfected properly. We have also posted information/guidelines around the hotel that will help us stay healthy by; hand washing, using etiquette when sneezing/coughing and of course exercising the option to stay at home when not feeling 100%. Associates are required to follow personal hygiene practices, specifically around proper handwashing, and to use Personal Protective Equipment (PPE) while handling food at all times.

Taking care of our associates and our guests is at the heart of everything we do at Marriott. We are working closely with the appropriate public health authorities and are following their guidance. We continue to reinforce recommended measures on appropriate hygiene standards, and we are taking relevant health and safety measures. The wellbeing of our guests and associates is of paramount importance.

We look forward to hosting you and working with you to make your event a success.

Sincerely,

Debbie Snavelly  
General Manager



Ben Stinnett  
Director of Sales & Marketing

